



MEDIA ALERT

pHin App Compact Mode Enables Remote Client Management

With pHin data at their fingertips, service technicians can efficiently initiate proactive water care schedules.

Berkeley Heights, NJ– October 1, 2020 – [pHin™](#), the smart water monitor by Hayward Industries Inc., adds Compact Mode to the pHin app, enabling service technicians to remotely view customer water data with an easy filter view and alerts.

A pHin Smart Water Monitor deployed in a client’s pool, hot tub, or swim spa measures the water pH, oxidation reduction potential, and temperature, with charts showing seven day, 60-day, and 90-day views. The measurements are taken over 1,000 times per week, and the proprietary algorithm analyzes the results to provide a color-coded status indicating whether the water is balanced, needs an action, or is unsafe.

Client management is streamlined with Compact Mode. Technicians can monitor a vast number of pHins through the app, streamlined with a filter view to search clients by location, vessel name, water status, and cellphone number. Technicians can also assign a custom name to the connected pHins, such as client name, address, location, or even a client’s separate units in a hot tub and pool. When the water is unbalanced and needs attention, they’re alerted in real-time in the app or via email so they can proactively schedule maintenance before the customer even notices an issue. The data provided in Compact Mode can also be used to manage service schedules and delegating teams.

Compact Mode can be activated in the pHin app with a simple on/off in account settings with the most-recent version of the app. Technicians can add client pHin Smart Monitors to their account by scanning the QR code on the box or entering the serial number during setup to add the pHin to their account.

For more information visit [phin.co](#).

About pHin by Hayward

The award-winning pHin Smart Water Care System is reinventing pool and hot tub care. pHin combines a Wi-Fi-enabled smart monitor and mobile app that checks pool and hot tub water chemistry and temperature 24/7, notifying customers via smartphone when there is an issue and also provides guidance to simplify maintenance. pHin was acquired by Hayward Industries, Inc., a leading global manufacturer and marketer of residential and commercial pool equipment. Learn more at [www.phin.co](#).

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